



TOTAL CIRCULATION



Subscriber Self-Service

Subscriber self-service enables subscribers to pay their bills, schedule vacation stops and restarts and enter comments easily from any browser enabled device. All information displays real time and new starts are verified and added.

Carrier and Dealer Mobile Accessibility

Carriers and dealers can easily access their accounts, view distribution changes, past bills and payments, credits and other billing detail. Route lists can be printed to local printers or viewed on mobile devices and district managers can view net changes and comments to follow up.

Management Dashboard

Circulation managers/district managers can easily view all of their activity, net changes, comments per 1000 and revenue on mobile devices from any wifi or hot spot connection. Comments include escalation details for customer service follow up.

Single Screen Quick Response Customer Service Management

A service rep needs only a single screen to handle all daily functions, view history, post payments, handle complaints, set-up EFT (EZ-pay) accounts, etc.

E-mail Options

Mail service allows for optional emailing of subscription renewal notices and EFT payment/debit notifications.

Unlimited Demographics

Unlimited user defined demographics for both subscribers and households. Utilize demographics in creating custom mailings and email blasts to create additional niche revenue.

Mapping

Integration with Route Smart and direct mapping options provide streamlined delivery.

Address Database - Unified and Distinct Across All Tables

Complete separation of the address table from all other tables, especially the subscriber, allows for independent addresses, eliminating any need for duplication.

Search Flexibility

Ability to search by detail for practically any field assigned to a table.

Reversible Batch Processes

Ability for the system to automatically reverse a batch update processes (day-end, billing, mail labels), without significant operator intervention.

Expanded Carrier Transaction History

Carrier history files are expanded to hold more detail allowing the user to individually identify every charge, and/or credit that was applied to a carrier's bill. An added benefit is the ability to recreate bills from any past billing on demand.